

# Luke Armstrong

Bachelor of Science majoring in Computer Science, Waikato University

## PROFESSIONAL SUMMARY

Software Engineer with 4+ years of experience in software development, cloud computing, and technical support. Skilled in Identity Access Management, Microsoft Azure, and DevOps practices, with recent training in AI-based tools and front-end development in React, Next.js, and TypeScript.

## EDUCATION

### Bachelor of Science in Computer Science

University of Waikato, Hamilton, NZ

Feb 2015 - Nov 2018

### Microsoft Certified: AZ-900 Azure Fundamentals

Microsoft Certification

Sept 2024

## EXPERIENCE

### Data Annotations Tech (Remote) - AI Training freelancer

APR 2024 - PRESENT

- Trained AI systems in coding languages (C#, JavaScript, Python) by designing complex prompts and responses.
- Graded and evaluated AI responses to improve performance in resolving coding problems.

### UNIFY Solutions (Wellington, NZ) - Identity Management Specialist

APR 2021 - MAY 2023

- Led a team of five to develop, monitor, and troubleshoot cloud solutions using **Microsoft Azure**.
- Provided Level 2 and 3 technical support, resolving incidents efficiently to maintain system reliability.
- Performed bug triaging and resolved issues in **C#, PowerShell, and .NET** within Visual Studio.
- Collaborated with clients to resolve technical issues and identify project opportunities.

### Nyriad (Cambridge, NZ) — Software Engineer

AUG 2018 - JAN 2020

- Developed and maintained applications in **C++ and Python**, achieving 90% code coverage with unit tests.
- Enhanced user experience and maintained DevOps operations using **Jenkins**.
- Actively engaged in agile development, completing Scrum Master training.

## TECHNICAL SKILLS

### Programming Languages:

JavaScript  
Python  
C#  
C++  
Bash  
PowerShell

### Frameworks & Tools:

React  
Next.js  
Node.js  
.NET  
Git  
Jenkins

### Cloud & DevOps:

Microsoft Azure  
CI/CD pipelines  
Agile  
ITIL

### Operating Systems:

Windows  
Linux

### Soft Skills:

Client Communication  
Team Collaboration  
Technical Documentation

## REFERENCES

Available upon request